Eden Prairie
Quality of Life Survey
Presentation of Results
Survey Methods

Surveys mailed to 1,200 households

307 completed (27%)

Results weighted to reflect community

Comparisons to National and Custom benchmarks
Residents continue to enjoy a high quality of life.
Overall Quality of Life

Percent “excellent” or “good”

Higher than benchmarks
Life in Eden Prairie

City as a place to live

97% Percent “excellent” or “good”
Higher than benchmarks

Neighborhood as a place to live

92% Higher than benchmarks

City as a place to raise children

92%
Residents appreciated dimensions of the community related to the appearance, natural environment, and outdoor amenities.
Natural Environment and Overall Image

Natural Environment

92%

Overall image and reputation of Eden Prairie

91%

Higher than benchmarks
### Appearance and Outdoor Amenities

<table>
<thead>
<tr>
<th>Category</th>
<th>Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cleanliness</td>
<td>97%</td>
</tr>
<tr>
<td>Overall appearance</td>
<td>96%</td>
</tr>
<tr>
<td>Air quality</td>
<td>95%</td>
</tr>
<tr>
<td>Fitness opportunities</td>
<td>92%</td>
</tr>
<tr>
<td>Paths and trails</td>
<td>92%</td>
</tr>
<tr>
<td>Recreation opportunities</td>
<td>89%</td>
</tr>
<tr>
<td>Public places</td>
<td>88%</td>
</tr>
</tbody>
</table>

9 in 10 “excellent” or “good”

Higher than benchmarks
Residents feel safe in the community.
Feelings of Safety

- In their neighborhoods: 96%
- At Eden Prairie Center mall: 95%
- On paths/walking trails: 93%
- In parks and open space: 91%
- In retail parking lots: 91%

Percent “excellent” or “good”

Higher than benchmarks
Problems in the Community

Most problematic:
- Traffic speeding: 24%
- Vandalism and property crime: 19%
- Stop sign violations: 18%

Least problematic:
- Identity theft: 16%
- Youth crimes: 14%
- Drugs: 14%
- Violent crime: 5%

Percent “extreme,” “major” or “moderate”
Survey respondents continued to think highly of the quality of services in Eden Prairie.
Overall Quality and Value of City Services

Overall quality of City services:
- Excellent: 36%
- Good: 51%
- Fair: 13%

Value of services for taxes paid:
- Good: 47%
- Excellent: 15%
- Poor: 8%
- Fair: 30%

Similar to benchmarks
Higher than benchmarks
Quality of Individual Services

HIGHEST QUALITY

- Hennepin County EMS response time: 99%
- Fire Services: 95%
- Trail maintenance: 95%
- Park maintenance: 94%
- Police Services: 93%

Percent “excellent” or “good”

LOWEST

- Street lighting: 75%
- Street repair: 74%
- Assessing services: 68%
- Traffic signal timing: 58%

Higher than National benchmark
Similar to National benchmark
Residents are generally engaged in the community, but efforts could be made to improve opportunities to be involved.
## Participation in Community Events

I have done this or know about it:

<table>
<thead>
<tr>
<th>Event</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>4th of July celebration</td>
<td>87%</td>
</tr>
<tr>
<td>Staring Lake Concert Series</td>
<td>78%</td>
</tr>
<tr>
<td>Community theater productions</td>
<td>65%</td>
</tr>
<tr>
<td>Arts in the Park</td>
<td>65%</td>
</tr>
<tr>
<td>Eden Prairie Night to Unite</td>
<td>64%</td>
</tr>
<tr>
<td>Movies in the Park</td>
<td>59%</td>
</tr>
<tr>
<td>Eden Prairie Art Crawl</td>
<td>54%</td>
</tr>
<tr>
<td>City-wide Open House</td>
<td>44%</td>
</tr>
<tr>
<td>Senior Awareness Month</td>
<td>26%</td>
</tr>
</tbody>
</table>
Information Sources

- **Word of mouth**: 84%
- **Parks & Recreation Program Guide**: 77%
- **Eden Prairie News**: 65%

**Percent “major” or “minor” source**

- **CITY BLOGS**: 23%
- **City Council/Planning Commission telecasts**: 16%
- **EPTV channel 16**: 15%
Opportunities to be Involved
Summary of Key Findings

1. Residents enjoy a high quality of life
2. Residents value the natural environment and outdoor amenities
3. Residents feel safe
4. City services were rated highly
5. Residents are engaged but efforts could be made to improve opportunities to be involved
Thank You!

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