

Adult Athletics Program Evaluation

Program: **Adult Volleyball**
 Season: **Fall 2006**



This Program Evaluation is also available as a pdf on the City of Eden Prairie website at edenprairie.org. Go to Parks and Recreation, click on Adult Athletics, then Volleyball, then open the Program Evaluation.

Please complete this evaluation and mail, fax or email to the information listed below.

What day and league did you participate in? _____
 Examples: Gold (competitive), Silver (Intermediate) or Bronze (recreational)

For questions 1 – 10, please rate 1, 2, 3, 4, 5;
 with 1= poor and 5=outstanding

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|-----|---|--|
| 1. | Overall, how would you rate your program experience? | |
| 2. | How well did this program meet your expectations? | |
| 3. | How would you rate the customer service you received from Recreation Services at time of registration? | |
| 4. | How would you rate the registration process? | |
| 5. | How would you rate the cost of the program? | |
| 6. | How would you rate the organization of the league? | |
| 7. | How would you rate the facility? (courts, lighting, nets, etc.) | |
| 8. | How would your rate the officials? | |
| 9. | How would you rate the length of the program? | |
| 10. | How would you rate the customer service you received during the program? | |
| 11. | Please explain if any ratings are a 2 or below: | |
| 12. | Would you recommend this program to a co-worker or friend? (yes/no) | |
| 13. | Will you be registering your team for the next season? (yes/no) | |
| 14. | Did you receive information in a timely manner? (yes/no) | |
| 15. | If you answered NO to questions 12-14, please explain: | |
| 16. | What improvements would you like to see? | |
| 17. | What other programs would you like offered? | |
| 18. | Do you live or work in Eden Prairie? (yes/no) | |
| 19. | Approximately, what percentage of your team lives or works in Eden Prairie? | |
| 20. | How did you hear about this program? (Examples: EP Recreation brochure, City of EP website, Life in the Prairie – Eden Prairie News Insert, Newspaper, Flyer, Other person, Previous participant, Other) Please list any that apply: | |

Please send your completed Program Evaluation to:

- lfrey@edenprairie.org
- fax: 952-949-8480
- Lyndell Frey, Parks and Recreation, 8080 Mitchell Road, Eden Prairie, MN 55344

Thank You!
Your input is greatly appreciated.