Welcome to Eden Prairie!

We are so glad you’re here! You are now part of a community recognized year after year as one of the best places to live, work and dream.

More than 95 percent of residents rate the quality of life in Eden Prairie well above average. We’re confident you’ll soon experience what longtime residents already know — life is good in Eden Prairie!

If you need a translation of this document, visit edenprairie.org/NewResidents and use the translation tool at the bottom right of the page to find your language.

Hadlii aad ubahantahay in laguu turjumo qoraalkan. Fadlan boqo website kanaga edenprairie.org/NewResidents kadibna isticmaal qalabka turjubaanimada eekutaala hoosta dhinaca midig ee kuu muuqandoona adigoo kahelaya halkaas luuqadaada.

Si necesita ver este documento en español, visite nuestro sitio web en edenprairie.org/NewResidents y utilice la herramienta de traducción en la parte inferior a la derecha de la página para encontrar su idioma.
City Government

Eden Prairie residents are represented by a Mayor and four at-large City Council members, who delegate all administrative duties to the City Manager.

AllCouncil@edenprairie.org
edenprairie.org/CityCouncil

Contact Information

Eden Prairie City Center
8080 Mitchell Road
Eden Prairie, MN 55344
952-949-8300
952-949-8399 (Hearing Impaired TTY)

Hours
Monday–Friday, 8 a.m.–4:30 p.m.

Dial 911 for any emergency that requires police, fire or medical assistance.

Police Department
952-949-6200
8080 Mitchell Road
Non-emergency line answered 24 hours per day, seven days a week.

Tipline
952-949-8477
Report suspicious activity anonymously; checked daily.

Fire Department
952-949-8361
14800 Scenic Heights Road

Stay Connected

As a member of the Eden Prairie community, you can receive the latest news and information about the City where you choose to live, work and dream several ways.

Subscribe to receive email and text notifications at edenprairie.org/News.

Find us on Social Media

Facebook
@CityofEdenPrairie
@EdenPrairiePolice

Nextdoor

Instagram
CityofEdenPrairie
EdenPrairiePD

Twitter
@CityofEP
@EdenPrairieFD
@EdenPrairiePD

EP See Click Fix

This mobile application is designed to empower residents with an efficient way to help the City identify and address non-emergency maintenance issues throughout Eden Prairie. Visit edenprairie.org/EPSeeClickFix to download the app.
Eden Prairie Schools

Eden Prairie Schools have earned a long-standing reputation of excellence that is built on high expectations for students and staff. The district’s consistent achievement levels and outstanding approval ratings are due to a focus on personalize learning and work on the 4Cs: critical thinking skills, strong collaboration with peers, creativity and how to effectively communicate.

Schedule a tour or learn more by contacting the Welcome Center at 952-975-7000 or register4ep@edenpr.org.

Public Transportation

SouthWest Transit serves Eden Prairie with a variety of bus routes, including seasonal and localized services. Learn more at SWTransit.org.

Southwest Light Rail Transit is a high-frequency train that is currently under construction and will connect Eden Prairie to downtown Minneapolis beginning in 2023. Learn more at SWLRT.org.

Utilities

Water and Sewer

The City of Eden Prairie provides water and sewer service for residents and businesses.

Contact us at 952-949-8382 within a day or two of moving in to establish a new account or visit edenprairie.org/UtilityInfo.

Utility bills can be paid online or automatically through savings and checking accounts at edenprairie.org/EPBillPay.

Social Services

Eden Prairie is served by several organizations such as PROP, the local food shelf, that provide assistance to various populations within our community. Learn more at edenprairie.org/SocialServices.

Other Utility Companies Serving Eden Prairie

<table>
<thead>
<tr>
<th>Internet, TV, Phone</th>
<th>Natural Gas</th>
</tr>
</thead>
<tbody>
<tr>
<td>CenturyLink</td>
<td>CenterPoint Energy</td>
</tr>
<tr>
<td>800-366-8201</td>
<td>612-372-4664</td>
</tr>
<tr>
<td>centurylink.com</td>
<td>centerpointenergy.com</td>
</tr>
<tr>
<td>Comcast</td>
<td>Electricity</td>
</tr>
<tr>
<td>800-391-3000</td>
<td>Xcel Energy</td>
</tr>
<tr>
<td>xfinity.com</td>
<td>800-895-4999</td>
</tr>
<tr>
<td></td>
<td>800-895-1999 (for power outage)</td>
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<tr>
<td>Electricity</td>
<td>mvec.net</td>
</tr>
<tr>
<td>Xcel Energy</td>
<td>800-282-6832</td>
</tr>
<tr>
<td>800-232-2328 (for power outage)</td>
<td></td>
</tr>
<tr>
<td>Minnesota Valley</td>
<td>mvec.net</td>
</tr>
<tr>
<td>Electric Cooperative</td>
<td></td>
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<tr>
<td>800-282-6832</td>
<td></td>
</tr>
<tr>
<td>800-232-2328 (for power outage)</td>
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</tbody>
</table>

This list of utility companies represents those with facilities physically located within Eden Prairie for the purpose of providing their services. In some cases, such as TV and internet, there may be other service options available, which can be found by searching online. Service areas vary and it’s possible that only one provider can serve a property in Eden Prairie.
New Resident Checklist

Visit edenprairie.org/NewResidents for direct links to complete each task on your to-do list!

Connect With My Community
- Explore local service organizations
- Learn about Eden Prairie
- Learn about police and fire services
- Learn about schools in Eden Prairie
- Meet your local elected officials
- Read the latest City news
- Stay connected with City social media
- Subscribe to receive City information

Get Active in My Community
- Discover Eden Prairie’s amenities
- Explore community events
- Get a library card
- Locate Eden Prairie dog parks
- Participate in youth sports associations
- Register for activities and classes
- Report maintenance issues
- Use interactive maps to explore Eden Prairie

Help Me Transition
- Apply for homestead classification
- Apply for new driver’s license
- Change my address
- Find answers to frequently asked questions
- Find public transportation
- Learn about door-to-door solicitors
- License my dog(s)
- Register my vehicle(s)
- Register to vote

Locate Hennepin County Resources
- Find Hennepin County Service Centers
- Learn about residential recycling
- Locate Hennepin County drop-off facilities

Start My Utilities
- Activate water and sewer utilities
- Contact other utility providers
- Find garbage and recycling services
Sustainable Eden Prairie

Sustainable Eden Prairie is an ongoing effort focusing on education and implementation of sustainable practices to protect the environment and natural resources our community enjoys.

The City is leading by example and providing a foundation for residents and businesses to carry out sustainable practices in four areas — energy, landscape, waste and water.

Energy Rebates and Programs

Are you considering installing new appliances, LED lighting and equipment to conserve energy? Interested in learning more about solar or wind energy? Need help with energy-related repairs or paying your energy bills? If so, discover which rebate, education, assistance and financing programs are available to you at edenprairie.org/Energy.

Native Plant Landscaping

The use of native landscapes can have far reaching benefits for our community. The City encourages landscaping with native plants to provide shelter, food and habitat for wildlife. Learn more about native landscaping and rebates available for residents who install shoreline buffers, rain gardens or pollinator gardens designed to treat stormwater runoff at edenprairie.org/NativeLandscaping.

Reduce, Reuse and Recycle

The City publishes an annual Recycling Guide and other useful information about sustainable living practices and hosts an annual Community Drop-Off Day for residents to recycle electronics, fluorescent light bulbs, bicycles and more. Additional recycling and hazardous waste disposal information is available at edenprairie.org/SolidWaste.

Water Conservation Rebates

Conserve water, save money. The City of Eden Prairie offers rebates to residents who have purchased and installed a Wi-Fi-enabled smart irrigation controller. Homeowner associations and commercial businesses are also eligible for water conservation rebates. Learn more and apply for rebates at edenprairie.org/WaterRebates.
City Ordinances
Like any great city, ordinances help make Eden Prairie an exceptional place to live. These requirements play an important role in maintaining the appearance and functioning of neighborhoods, sense of community, public health and safety, economic development and property values. A full list of ordinances is available at edenprairie.org/CityCode.

Licenses and Permits
The City issues many types of licenses and permits. Learn more at edenprairie.org/LicensesAndPermits. Visit hennepin.us/Residents to find locations for processing driver’s licenses, vehicle registrations and passport applications.

Dogs
All dogs 6 months and older are required to be licensed with the City. License tags must be worn at all times and are required at Eden Prairie’s dog parks. Learn more at edenprairie.org/DogLicense.

Other Helpful Information

Barbecue Grills
In general, all barbecue grills must only be used outdoors. Always position the grill well away from combustible objects and outdoor activities. Do not use grills under overhangs of garages, homes or decks. For owners or renters living in a structure containing three or more dwelling units with at least two vertically stacked, the use of any fire or open flame is prohibited on any balcony above ground level, or on any ground level patio within 15 feet of the structure.

Curfew
The Eden Prairie Police Department enforces Hennepin County’s curfews.

<table>
<thead>
<tr>
<th>Ages</th>
<th>Weekdays</th>
<th>Weekends</th>
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</thead>
<tbody>
<tr>
<td>11 or younger</td>
<td>9 p.m.</td>
<td>10 p.m.</td>
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<tr>
<td>12–14</td>
<td>10 p.m.</td>
<td>11 p.m.</td>
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<tr>
<td>15–17</td>
<td>11 p.m.</td>
<td>Midnight</td>
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Garage Sales
Eden Prairie allows residents to have up to four garage sales in a 12-month period, for no more than four days each. You may place one temporary sign at the site of the garage sale, and two temporary directional signs offsite. Signs may not be placed in the street right of way.

Lawn Maintenance
Eden Prairie enforces year-round watering restrictions to sustain our community’s water supply. Odd-numbered addresses water on odd days of the month; even-numbered addresses water on even days. Lawn watering is not allowed between noon and 5 p.m. Learn more at edenprairie.org/LawnWatering.

Noise
You may use loud power equipment only between 7 a.m. and 10 p.m. Heavy construction activities are permitted between 7 a.m. and 7 p.m., Monday through Saturday. Construction activities are not allowed on Sundays or legal holidays without prior approval. If a dog barks excessively (more than 30 times in a 10-minute period), an animal control officer may be summoned.
Parking
Eden Prairie does not allow overnight parking on City streets. Likewise, you may not stop, park or leave your vehicle on any street for more than 24 hours.

Parks and Trails
Parks are generally open 6 a.m.–10 p.m. To ensure everyone can safely enjoy them, the City prohibits glass containers, smoking, camping, golfing, off-leash pets, fires outside designated areas, swimming beyond beach boundaries, fishing close to a beach, and killing or removing wildlife.

Recreational Fires
When burning a recreational fire on your property, remember to be a good neighbor. You are responsible for keeping your family, friends, neighbors and children safe. For the full list of guidelines, visit edenprairie.org/RecreationalFires.

Recreational Vehicles
Up to two recreational vehicles may be stored on residential property. If stored in the side or rear yard, the recreational vehicle must be a minimum of 10 feet from the property line. If stored in front of a house, the recreational vehicle cannot be on the lawn and must be on the driveway at least 15 feet from the roadway.

Renters Rights
The City is committed to furthering fair housing practices and assisting its residents with protecting their rights under applicable fair housing laws. Learn more at edenprairie.org/FairHousing.

Security Alarms
Recognizing that alarm systems are subject to both technological and human error, the City allows three free false alarms per calendar year. After that, the City charges $100 for the fourth false alarm, $200 for the fifth false alarm and $300 for the sixth, and any consecutive false alarms occurring in the same calendar year.

Snow Emergency and Removal
When the City declares a snow emergency, you may not park on City streets until they are fully plowed. Remove snow and ice from sidewalks adjacent to your property within 24 hours after the snow stops. Do not plow, shovel, blow or place snow onto City streets or sidewalks. Learn more at edenprairie.org/Snow.

Solid Waste
Disposing leaves, grass or tree limbs is not permitted in any street, right of way, sidewalk or other public property. Storage containers for solid waste, recyclable materials or yard waste may be set curbside 24 hours before scheduled pickup and must be removed within 24 hours after pickup.

Pet owners are required to immediately pick up after their pets on any public or private property owned by another.
Community Events
The City of coordinates several events each year to help bring our community together. From music and theater to recreational events for the whole family, our gatherings give every member of the community a reason to celebrate.

Here is a sampling of annual events:

**SPRING**
- Animal Open House
- Arbor Day Walk and Green Fair
- Arts in the Park
- Community Theater Production

**SUMMER**
- 4th of July Hometown Celebration
- Jazz Festival
- Kidstock
- Movies in the Park
- PeopleFest!
- Starring at Staring Concert Series
- Summer Musical

**FALL**
- Community Theater Production
- Fall Harvest Celebration
- Halloween on the Mall
- Spooky Saturday

**WINTER**
- Annual Ice Show
- Community Theater Production
- Holiday Band Concert
- Winter Blast

Recreational Facilities

**Community Center**
16700 Valley View Road
952-949-8470
The Community Center is a public facility available to walk-in participants and offers monthly or annual memberships.
- Aquatics Center
- Fitness Center
- Group Fitness Classes
- Gymnasium
- Ice Rinks
- Prairie Play Zone
- Racquetball Courts

**Art Center**
650 Equitable Drive
952-949-8304
The Art Center offers creative classes and activities for all ages, from toddler to senior.
- Drawing
- Fused Glass
- Jewelry Making
- Painting
- Pottery
- Sculpting
- Stained Glass

**Outdoor Center**
13765 Staring Lake Parkway
952-949-8442
The Outdoor Center is a refurbished cabin located on the north shore of Staring Lake that offers classes, workshops, trips and activities for all ages.
- Astronomy
- Birding
- Canoe and Kayak Lessons
- Live Animals
- Nature Walks

**Senior Center**
8950 Eden Prairie Road
952-279-8050
The Senior Center offers scheduled activities, classes and programs, special events, trips and tours.
- Cards and Board Games
- Discussion Groups
- Fitness Classes
- Seminars
- Special Events